

<b>FACTS</b>		<b>WHAT DOES PLANET HOME LENDING, LLC DO WITH YOUR PERSONAL INFORMATION?</b>	
<b>Why?</b>	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some, but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.		
<b>What?</b>	The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none"> <li>• Social Security number and employment information</li> <li>• Account balance and payment history</li> <li>• Credit history and transaction history</li> </ul>		
<b>How?</b>	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Planet Home Lending, LLC chooses to share; and whether you can limit this sharing.		
	<b>Reasons we can share your personal information</b>	<b>Does Planet Home Lending, LLC share?</b>	<b>Can you limit this sharing?</b>
	<b>For our everyday business purposes</b> -such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus and as permitted by law.	Yes	No
	<b>For our marketing purposes</b> - to offer our products and services to you	Yes	No
	<b>For joint marketing with other financial companies</b>	Yes	No
	<b>For our affiliates' everyday business purposes</b> - information about your transactions and experiences	Yes	No
	<b>For our affiliates' everyday business purposes</b> - information about your creditworthiness	Yes	Yes
	<b>For our affiliates to market to you</b>	Yes	Yes
	<b>For our non-affiliates to market to you</b>	Yes	Yes
<b>To limit our sharing</b>	<ul style="list-style-type: none"> <li>• Call 1-866-882-8187 Monday to Friday 8:30 AM to 9:00 PM ET.</li> <li>• Email us: <a href="mailto:cs@myloansupport.com">cs@myloansupport.com</a></li> <li>• Mail the form below to: Planet Home Lending, LLC 321 Research Pkwy, Ste 303 Meriden, CT 06450 Attn: PND</li> </ul> <p>Please note: If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.</p>		
<b>Questions?</b>	Call 1-866-882-8187 or go to <a href="http://www.planethomelending.com">www.planethomelending.com</a>		

<b>Mail-in Form</b>	
If you have a joint account, your choice(s) will apply to everyone on your account unless you mark below.  <input type="checkbox"/> Apply my choice(s) only to me.	<b>Mark any/all you want to limit:</b> <input type="checkbox"/> Do not share information about my creditworthiness with your affiliates for their everyday business purposes. <input type="checkbox"/> Do not allow your affiliates to use my personal information to market me. <input type="checkbox"/> Do not share my personal information with non-affiliates to market their products and services to me.
	<b>Name</b>
	<b>Address</b>
	<b>City, State, Zip</b>
	<b>Loan or SS#</b>
<b>Mail To:</b>	Planet Home Lending, LLC 321 Research Pkwy, Ste 303 Meriden, CT 06450 ATTN: PND

## Who we are

**Who is providing this notice?**

Planet Home Lending, LLC

## What we do

**How does Planet Home Lending, LLC protect my personal information?**

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

**How does Planet Home Lending, LLC collect my personal information?**

We collect your personal information, for example, when you

- Apply for a loan or give us your income information
- Pay by check or provide account information
- Provide your mortgage information or employment information

We also collect your personal information from other companies, including credit bureaus, affiliates, or others.

**Why can't I limit all sharing?**

Federal law gives you the right to limit only:

- sharing for affiliates' everyday business purposes—information about your creditworthiness
- affiliates from using your information to market to you
- sharing for non-affiliates to market to you

State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.

**What happens when I limit sharing for an account I hold jointly with someone else?**

Your choices will apply to everyone on your account - unless you tell us otherwise.

## Definitions

**Affiliates**

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- Our affiliates include the Planet Home Lending, LLC family of companies, such as any parent or subsidiary companies.

**Non-affiliates**

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- Non-affiliates we share with may include consumer reporting agencies, businesses used to assist with servicing, and companies that help protect against fraud.

**Joint marketing**

A formal agreement between non-affiliated financial companies that together market financial products or services to you.

- Joint marketing partners may include banks, mortgage lenders, mortgage bankers, and non-financial companies.

## Other Important Information Regarding State Laws:

**RESIDENTS OF CALIFORNIA:** Planet Home Lending, LLC will not share information with companies outside the Planet Home Lending, LLC family of companies (including parent or subsidiary companies), except as permitted by law, unless authorized to do so. California residents will be treated as if they had opted-out of non-affiliate sharing automatically, unless such sharing is permitted by law.

**RESIDENTS OF NEVADA:** Planet Home Lending, LLC is providing this notice pursuant to Nevada law. You may elect to be placed on our Internal Do Not Call List by writing to us at Planet Home Lending, LLC, ATTN: PND, 321 Research Pkwy, Ste 303, Meriden, CT 06450. For additional information, you may write to us at the address above, call Customer Service at 866-882-8187, or email us at [cs@myloansupport.com](mailto:cs@myloansupport.com). You may also contact the Nevada Attorney General's Office at: Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington St., Suite 3900, Las Vegas, NV 89101; Phone: 702.486.3132; Email: [bcpinfo@ag.state.nv.us](mailto:bcpinfo@ag.state.nv.us).

**RESIDENTS OF TEXAS:** For questions or complaints about this loan, contact Planet Home Lending, LLC at 866-882-8187, by mail at 321 Research Parkway, Suite 303, Meriden, CT 06450 or email [cs@myloansupport.com](mailto:cs@myloansupport.com). The lender is licensed and examined under Texas law by the Office of Consumer Credit Commissioner (OCCC), a state agency. If a complaint or question cannot be resolved by contacting the lender, consumers can contact the OCCC to file a complaint or ask a general credit-related question. OCCC address: 2601 N. Lamar Blvd., Austin, Texas 78705. Phone: (800) 538-1579. Fax: (512) 936-7610. Website: [occc.texas.gov](http://occc.texas.gov). E-mail: [consumer.complaints@occc.texas.gov](mailto:consumer.complaints@occc.texas.gov)

**RESIDENTS OF VERMONT:** We will not disclose information about your creditworthiness to our affiliates and will not disclose your personal information, financial information, credit report, or health information to nonaffiliated third parties to market to you, other than as permitted by Vermont law, unless you authorize us to make those disclosures. Additional information concerning our privacy policies can be found at [www.planethomelending.com](http://www.planethomelending.com) or call 1-866-882-8187.